

OUR WARRANTY

INDEVCO North America warrants that its products will perform to the Mechanical, Corona treat levels and the COF stated below, when the product is stored and used as directed.

INDEVCO North America excludes all other express and implied warranties, including warranties of merchantability and fitness for a particular purpose. INDEVCO North America disclaims all liability arising out of the misuse, improper installation, or improper storage of the product. Any claim based on a product defect covered by INDEVCO North America's limited warranty must be made as directed in the [section dealing with claims]. Purchaser waives claims not made in accordance with [section dealing with claims].

INDEVCO PACKAGING SOLUTIONS (PLASTICS):

- Storage conditions <85 Fahrenheit @ 50±15% RH.
- Used reels repacked in the original or an adequate replacement packing form.
- 5% minimum defective quantity for return.
- Labels and unused samples presented in case of claims.

Product	Mechanical		Corona Treat Levels		COF	
	Period (Months)	Change (%)	Period (Months)	Change (dynes)	Period (Months)	Change (absolute)
FFS	12	-15%	12	2	12	None
Non-Barrier Sealant Films & Shrink Films	12	-15%	12	2-4	9	Up to +0.1
Barrier films	12	-15%	9	2-4	9	Up to +0.2
Agri films (mulch)	6	-20%	6	2	6	Up to +0.1

INDEVCO BUILDING PRODUCTS:

- Storage Conditions – House Wraps, Drainage Wrap and Roof Underlayment should be stored out of direct sunlight. Cover or store inside prior to installation (See specific product information for UV exposure limits). Tapes and adhesives should be stored in climate-controlled conditions 50°F-90°F, extreme cold or heat can affect adhesive properties.
- Labels and unused samples must be presented in case of claims.
- Shelf Life is product dependent - tapes, flashing and sealants have a 12-month shelf life.
- All Product must be in resalable condition for returns.

- Claims must be submitted within 30 days of receipt. Samples, photographs, and inspection access must be provided for claim processing.
- Products returned for credit must be in resalable condition and require prior Return Material Authorization (RMA) approval.
- All authorized returns are subject to a restocking fee of 25% of the original invoice value plus all applicable freight and handling charges.
- Orders may be cancelled within 72 hours of Order Confirmation. Thereafter, cancellations are subject to approval by INDEVCO North America and may result in cancellation charges.
- All products are sold FOB Doswell, Virginia. Risk of loss transfers to the purchaser upon delivery to the carrier.
- Transit damage, shortages, or delivery discrepancies must be noted on the Bill of Lading or delivery receipt at the time of delivery. Concealed damage claims must be reported within five (5) business days of receipt.

INDEVCO PACKAGING SOLUTIONS (PAPER):

- Storage Conditions – Out of direct sunlight – Must be stored inside.
- 12-month shelf life from the date of shipment unless otherwise noted.
- Properties such as moisture and corona treatment can change over time depending on storage conditions, material should be used on a first in first out basis.
- Claims must be submitted within 12 months of shipment. Samples and inspection must be allowed for claim processing.
- 5% minimum defective quantity for return.